

Booking terms and conditions – SSVO

Course registration

- After your registration has been received, you will receive a confirmation by email to the address provided at the time of registration.
- Course materials, certificate of attendance, lunch, coffee breaks, and course dinners are included unless otherwise stated.

Certificate

After completion of the course, a certificate of attendance will be issued.

Payment terms

- The course fee will be invoiced upon registration. The invoice must be paid within 20 days.
- SSVO reserves the right to adjust prices due to circumstances beyond our control.
- All prices include VAT.

Cancellation

In the event of cancellation, the following fees apply:

- More than 50 days before the course start date: 30% of the course fee.
- Less than 50 days but more than 30 days before the course start date: 50% of the course fee.
- 30 days or less before the course start date: 100% of the course fee.

Cancellations must always be made by email to info@vetabolaget.se. You will receive confirmation that your cancellation has been received. If you do not receive confirmation, you must contact Vetabolaget.

Reservation of changes

SSVO reserves the right to cancel the course in cases such as insufficient participant numbers or unforeseen circumstances affecting the quality of the course.

If a course is cancelled by SSVO, the course fee will be refunded.

Any cancellation costs or expenses for accommodation and transportation will not be reimbursed by SSVO.

Force majeure

SSVO is not responsible for course fees, accommodation costs, or travel expenses incurred due to weather conditions, government actions, supplier failures, strikes, operational disruptions, or other circumstances beyond SSVO's control.

Personal data in participant lists

By registering, you consent to your name and, where applicable, your company name being included on participant and attendance lists and being made available to the course instructor and the conference venue.

PRIVACY POLICY / GUIDELINES FOR SSVO

SSVO shall take all reasonable measures to ensure the protection of personal integrity for customers, staff, and other stakeholders.

At SSVO, it is important that you feel secure in how we process your personal data. We protect the information you entrust to us and comply with applicable laws and regulations designed to safeguard your privacy.